

Privacy Notice

This privacy notice discloses the privacy practices for www.cargohonduras.com. This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (813) 600-1798 or via email (info@cargohonduras.com).

Registration

In order to use this website, a user must first complete the registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the products/services on our site in which you have expressed interest. At your option, you may also provide demographic information (such as gender or age) about yourself, but it is not required.

Orders

We request information from you on our order form. To buy from us or use our service, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

Terms and Conditions

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the <http://www.cargohonduras.com> website .

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms, then you may not access the Service.

Purchases

If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your private information and the consignee as well.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

Contact Us

If you have any questions about these Terms, please contact us: info@cargohonduras.com.

Return & Refund Policy

Thanks for shopping at www.cargohonduras.com.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 15 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

When your request for item return, we will provide a return shipping label for returning your item.

Contact Us

If you have any questions on how to return your item to us, contact us:

info@cargohonduras.com.

Shipping Policy

Thank you for visiting and shopping at www.cargohonduras.com. Following are the terms and conditions that constitute our Shipping Policy

Domestic Shipping Policy

Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping rates & delivery estimates

Shipping charges for your order will be calculated in the tariff of the service or the products value. The average time vary for country, season and destination.

Delivery delays can occasionally occur.

Shipment to P.O. boxes or APO/FPO addresses

www.cargohonduras.com do not ships to P.O Box or APO/FPO address.

Shipment confirmation & Order tracking

You will receive a text message containing your invoice and access to track your shipment.

Customs, Duties and Taxes

www.cargohonduras.com is not responsible for any customs and taxes applied to your order when it default as commercial category. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

www.cargohonduras.com is not liable for any products damaged, unless is caused for accidents during transportation and reported by our personnel.

International Shipping Policy

For the safety and protection of your cargo please take note of the following regulations:

Cargo Honduras Inc. is not responsible for covering or labeling its boxes, deformed or broken and / or open boxes are not accepted.

Cargo Honduras is not responsible for breakages and internal spills of products that go inside its box, such as bags of rice, sugar and the like, oil cans, shampoo and the like (it is recommended not to send liquids).

Cargo Honduras is not responsible for the damage caused to items such as blenders, sound equipment, speakers, microwaves, and any other type of appliance not listed here that does not come in its original packaging and properly protected inside its box, these items must Be declared and carry a fragile label.

In the case of televisions consider that:

- a) They are only accepted to be shipped in their original packaging and may not go inside any other parcel box.
- b) No other items must be placed in the original packaging.
- c) They must be reviewed by our staff before being collected.
- d) Any breach of these points will cause the automatic loss of the guarantee.

Regarding refrigerators and air conditioners, prior to collection, it should be checked that the type of gas is not prohibited by customs in the destination country, otherwise they will not be accepted or if you send them inside the box without reporting, we will not assume responsibility for subsequent seizures .

Items such as engines, transmissions and other spare parts must come without any type of liquid or oils, since spilling into the container or trucks can damage other items, in which case the customer will be responsible for the damage caused. In addition, they must be accompanied by a purchase invoice.

On cell phones consider the following regulations:

- a) The sending of cell phones, laptops and the like is strictly prohibited to Nicaragua.
- b) Other countries can send up to a maximum of 6 cell phones per box, otherwise customs can consider it as a commercial cargo.

Each customer packs at their own risk.

The Insurance only applies to total loss of cargo, in which case the value paid in cash insurance will be recognized and under no circumstances will a higher value be paid to the insured, while the value paid by freight will be granted as credit for a subsequent Shipping. The minimum amount per invoice will be US \$ 100 and maximum US \$ 500.

In the case of shipments with commercial cargo this must be declared and give its commercial value to determine the additional cost that the client must pay.

If slab is sent, glass ornaments should be properly protected since CHI does not respond for damage that may occur during transport.

All items must be available to be inspected by the appropriate authorities. Any lock must come with a key so that it can be opened by customs checks. The same applies to wooden boxes that carry a special lock must be attached the key that serves to remove them.

Returns Policy

Once the transportation of the cargo has begun, it cannot be returned to the point of origin. In the case the client requests it, the client will be responsible for all return costs.

Last updated: 8/1/2019